

# THE N O R ' E A S T E R N E W S L E T T E R

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<http://www.airportnet.org/nec>

November 1997

## OFFICERS, DIRECTORS ELECTED FOR 1997-1998



New officers and directors of the Northeast Chapter took office at the annual conference, held in Boston in August.

The new officers are: President, Barbara Patzner, A.A.E., Bedford, Mass. (*center*); Vice President, Elaine Roberts, A.A.E., Warwick, R.I. (*right*); Secretary, Jeanne Olivier, A.A.E., Newark, N.J. (*left*); Treasurer, Alex Kashani, A.A.E., Washington, D.C. (*back left*), and Immediate Past President, Robert Bogan, A.A.E., Morristown, N.J.

New chapter directors are: Michael Campbell, A.A.E., Charlottetown, Prince Edward Island, Canada; Barry Centini, Wilkes Barre/Scranton, Pa.; Bryan Corbett, A.A.E., Boston, Mass.; Jeanne Daley, Marblehead, Mass.; George Gifford, A.A.E., Westfield, Mass.; Richart Horstmann, Elmira/Corning, N.Y., and Fred Jaeger, A.A.E., Nantucket, Mass.

## HAPPENINGS AROUND THE NORTHEAST CHAPTER

*Thank you for all your positive responses to our request for interesting news items concerning your airport. It is obvious from the information that many successful activities and events occurred and have gone a long way to help promote the aviation industry in your communities. We are sharing these accomplishments, so you'll know what's been happening in the region. It was also great to hear of many airports in the chapter receiving AIP grants, but we are not including that information at this*

*time due to space limitations.*

There was a strong summer increase of traffic at **Bangor International Airport** due to an increase of tourism in Maine. In addition, **Federal Express** is currently completing a 60,000-square-foot facility in the airport industrial park, and **American Airlines** has recently started a connecting service at **Bangor** through its **Business Express** connection.

**Irwin Newman**, a Charlottetown Airport employee, was the overall first place winner in Atlantic Canada at the 1997 annual **Atlantic Regional Truck Rodeo** hosted by **Charlottetown Airport**. This event, sponsored by Transport Canada, had representation from 13 Atlantic airports for a friendly competition among airfield maintenance specialists. They demonstrated complicated maneuvers with airport heavy equipment such as trucks, blowers, and sweepers used to maintain runways during the most severe snowstorms. **Newman** went on to represent Atlantic Canada at the National Truck Rodeo held this year at Edmonton, Alberta, from Aug. 21-22. He was the winner in the Snowblower competition and runner up in the Truck & Sweeper event. The overall second place winner in Charlottetown was **Glen MacEachern** from **Stephenville, New Foundland**.

The Keene City Council, for the first time in its history, took significant action to benefit the growth and development of **Keene Dillant-Hopkins Airport** by authorizing the construction of a 20-unit T-hangar complex at the airport. They also approved the construction of a new snow removal equipment building. Both projects are going forward without the aid of federal or state grants. Keene also sponsored an "**Airport Awareness Day**," on Sept. 12, which attracted approximately 75 state and local legislators. Local business leaders spoke of the importance of air transportation and the **Keene Dillant-Hopkins Airport** in the conduct of their business.

**Fitchburg Municipal Airport** hosted its **2nd Annual Autumn Air-Fest**. **Michael Ducros**, leader of the **Young Eagles Program**, signed up 156 students for  
*(continued on following page)*

P R E S I D E N T ' S M E S S A G E

Thank you for your vote of confidence in electing me as your president. Having served the Northeast Chapter/AAAE in board positions during the past several years I am confident and excited about the year ahead. It is a privilege for me to continue and build on the goals and strategies set forth during the past. I will continue fulfilling our mission of providing leadership in representing the chapter's interest on aviation issues and to provide our membership with opportunities for professional growth.

I had the opportunity and pleasure of attending my first F. Russell Hoyt National Airports Conference this past September. It gave me valuable insight into various customer service techniques used by organizations such as Disney and provided an update on the National Civil Aviation Review Commissions preliminary report. In addition, it gave me an opportunity to establish new relationships and to mingle with old friends. It was also the first year the conference was named in honor of F. Russell Hoyt, and Helen Hoyt joined us for the opening ceremony.

Our committees are actively preparing their agendas for the coming year and are interested in your thoughts and ideas. I am pleased to announce that Charlie Hostetter has accepted the Balchen/Post Awards chairmanship, and Stephen Williams has ac-

cepted the newly formed Newsletter Committee chairmanship. Stephen is recruiting members for his committee and would love to hear from you if writing is a talent you enjoy. The names of the committee chair s can be found on our home page at <http://www.airport.org/nec>. I'm also including a list of the committees and committee chairpersons for your convenience: **Academic Relations**, Bill Hopper, Portsmouth, N.H., (603) 433-6563; **ARFF School**, John Duval, Boston, Mass., (617) 561-1922; **Balchen/Post Awards**, Charlie Hostetter, Mechanicsburg, Pa., (717) 691-3685; **Conference Evaluation**, George Gifford, Westfield, Mass., (413) 572-6275; **Conference Site Selection**, Bryan Corbett, Boston, Mass., (617) 561-1917; **Int'l Aviation Snow Symposium**, Robert Nowak, Buffalo, N.Y., (716) 632-3115; **Membership Services**, Leo Comeau, Jr., Boston, Mass., (617) 561-1968; **Newsletter**, Stephen Williams, E. Farmingdale, N.Y., (516) 752-7707; **1998 Annual Conference**, Terrance Slaybough, Rochester, N.Y., (716) 464-6010; **Scholarships, Internships & Grants**, Bill Smith, Philadelphia, Pa., (215) 937-6971.

I look forward to the coming year and, with your feedback, your help, your participation and your energy, it will be a true success.

*Barbara Patzner*

the program during the Air Fest.

**Rochester International Airport** will host a black tie gala for the Broadway production of "Miss Saigon" on Nov. 1. The airport terminal will be decorated to resemble the Vietnam era.

A "Passenger Appreciation Day" was held at **Groton-New London Airport** on Aug. 29. It gave the airport the opportunity to say thank you to all its passengers, customers, employees and volunteers. The event was hosted by the state **DOT's Bureau of Aviation & Ports** in conjunction with **US Airways Express, Action Airlines, Avis Rent-A-Car, and Budget Rent-A-Car.**

**Massport's L.G. Hanscom Field** was the airport of choice for many of the CEOs arriving for the Future Fortune 500 Conference held in Boston on Oct. 23-26. The **United States Air Force** at Hanscom Field celebrated its 50th Anniversary on Sept. 19 with a dinner dance held in a vintage World War II hangar. The guests were saluted with a warbird tribute featuring a B-17, B-24 and a P-40.

The **1997 Outstanding Planning Award** was presented to the **Lehigh-Northampton Airport Authori-**

**ty and Lawrence Krauter, AICP, CDT.** On Nov. 13, the airport will dedicate the Wilfred M. "Wiley" Post, Jr. Concourse. The new 65,000-square-foot, two-level facility will open with six gates and a capac-

THE NOR'EASTER  
NEWSLETTER

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ity of 8 gates. The airport sponsored the **Lehigh Valley Air Show** from Oct. 12-13, which featured performances by the Northern Lights Aerobatic Team, Patty Wagstaff, Gene Soucy and others.

The **Massachusetts Port Authority** has announced the first 16 retail tenants that will open in the new **Boston Landing** stores in Terminal C at **Logan International Airport**. The Landing, which is part of Massport's overall plan to modernize **Logan**, will include 14 specialty shops and eight kiosks.

**Manchester Airport** surpassed the 100,000 passenger per month mark. The airport recently opened an airport-run frequent flyer lounge and a 250-car lot for long-term parking. A fully-staffed U.S. Customs Office will be opening in November.

**Massachusetts Airport Managers Association** held its annual conference from Oct. 2-3 in Sturbridge, Mass. **David Dinneen**, airport manager at **Mansfield Airport**, relinquished his position as president to **Michael Bolton**, airport manager at **Westover Metropolitan Airport**.

Under the Canadian Government's Airport Capital Assistance Program, **Miramichi Airport** was awarded an AIP grant of \$3,801,300 for a safety improvement project. The project includes construction of a new taxiway, the purchase of maintenance equipment, resurfacing a runway, taxiway and apron, and upgrading airfield components.

**Moncton Airport** was recently transferred to the **Greater Moncton Airport Authority** and has hired **Vancouver Airport Services** to provide management for the airport.

Congratulations goes to **Montgomery County Airpark** for being the recipient of the 1997 "**Maryland Airport of the Year**" award in the publicly owned, public use category. They also sponsored a successful "**Air Fair '97**," featuring aircraft displays, exhibits, and rides.

**Newark International Airport** accomplished a construction project in less time than any other airport has been able to. They completed the 9,300-foot-long, 150-foot-wide, 6-inch-thick Runway 4R-22L in two weeks. The speed of the project was accomplished by having the crews work around-the-clock, seven days a week. By accomplishing this in such a short period of time, they minimized the inconvenience to airlines and their passengers.

**New York Airport Management Association** held its annual conference in Elmira, N.Y., Oct. 5-8. Keynote speaker was New York DOT Commissioner **Joe Boardman**.

The New Hampshire Air National Guard held an



**Gander (Newfoundland, Canada) International Airport** was abuzz with activity in June, as spectators gathered to witness a unique event. An AS 350 B3 Helicopter was refueling while hovering in mid-air. The aircraft, carrying two pilots from France, was attempting a non-stop crossing of the North Atlantic

open house and air show at **Pease International Tradeport** on Sept. 20 to celebrate its 50th anniversary. **Airport Awareness Day** will be held at the airport terminal building on Oct. 24 with several state and local officials attending.

**Philadelphia International Airport** is the first airport to increase the means of communication through technology by allowing passengers to acquire real time flight and gate information via the Airport Internet address at <http://www.phl.org>. They are also working on a project that will enhance the airport capacity for the 21st century by doubling the airport's capacity during low visibility periods when delays would normally occur. The project includes a new 5000-foot runway, 8/26, which requires relocation and replacement of wetlands, landfill capping, reconfiguration of a neighboring road, and rail and pipeline rerouting. The airport is also being recognized by the **Philadelphia Mayor's Commission on People with Disabilities** for its commitment to increase access for individuals with disabilities.

In August, **Pittsburgh International Airport** handled 1,949,449 passengers, exceeding all previous records for the number of passengers handled in a single month. They also hosted the **17th Annual Pennsylvania Aviation Conference** from Oct. 8-10.

**Reading Regional Airport** is planning "**Christmas in the Air**" for Dec. 13. This community event includes breakfast with Santa, and for the older children, the Young Eagle Program is providing airplane rides.

**Reading Regional Airport** is working with elementary  
(continued on following page)

school students in recording terminal public address messages on smoking, parking, check-in, and security policies. Each child states his name and the name of his school.

**Gov. Howard Dean** of Vermont cut the ribbon for the opening of Runway 1/19 at **Rutland State Airport** on Sept. 30.

**T.F. Green Airport** broke a record by reaching 2,657,431 total passengers through the month of August. On the first anniversary of the new terminal, **T.F. Green** dedicated the facility the **Bruce Sundlun Terminal**. It was named after former **Governor Bruce Sundlun** to acknowledge his role and vision that ensured construction of the new facility. **Air Ontario** began service on Oct. 6 between Providence and Toronto. Three non-stop flights per day are offered and represent the first international flights from **T.F. Green Airport**.

The construction of a new midfield concourse at **Washington Dulles International Airport** is expected to be complete by Feb. 1, 1998. The 442,000-square-foot building will have 17 gates available for both international and domestic airlines. The airport will also be the new home for **Atlantic Coast Airlines**, the eastern carrier for **United Express**, when they move into their new \$10 million facility in 1998. **Dulles International**

**al** will sponsor the Loudoun County American Heart Association's Annual "**Heart Walk.**" The event will help raise money for the research of heart disease.

The excitement grew at **Washington National Airport** prior to the July 27 opening of its \$450 million terminal. There were events including an open house attended by nearly 150,000 people, a gala black tie dinner, and an opening day ceremony. Over 100 guided tours were conducted between March and July for boy scouts, elected officials, architecture students, the local chamber of commerce, and the Regional Board of Trade. The new terminal is directly connected to the Washington Metrorail to provide convenient access to public transportation.

The 15th Annual Armed Forces Air Show was held on Aug. 2-3 at the **Wilkes-Barre/Scranton International Airport**. The highlights of the show were the **USAF Thunderbirds** and the **US Army Golden Knights Parachute Team**. It was a huge success with over 70,000 spectators and over 80 aircraft on static display. (For more information on "Air Show 98", you can use the web site: [www.flyavp.com](http://www.flyavp.com)).

Another chapter in aviation history was written at **Gander International Airport in Gander, Newfoundland**, on Sept. 27. An Airbus A300-600 Super Transporter, also known as Beluga, made an over-

CONFERENCE HIGHLIGHTS



As the first female Northeast Chapter President, Barbara Patzner receives a president's necklace in lieu of a lapel pin from Robert Bogan, outgoing president.

1997-1998 Northeast Chapter President Barbara Patzner presents outgoing President Robert Bogan with a plaque commending him on his outstanding service to the Chapter.



In recognition of his many outstanding contributions and longstanding service to the Northeast Chapter, John Duval, A.A.E., of Massport received the President's Award at the NEC's annual conference in Boston. John, who now serves as one of AAAE's regional directors,

has consistently served the chapter in a multitude of capacities, including chair of the ARFF school committee, chair of the NEC annual conference and chapter representative to the national AAAE nominating committee. When asked what criteria were used in the award selection, President Bob Bogan, A.A.E., explained, "It was the easiest decision I had to make all year. John has set the standard for chapter members' continued support of chapter activities after their progression through the chapter officer chairs."

night stop while enroute from Toulouse, France, to Seattle (*see photo on page 3*). It's the first time one of the planes—by volume, far and away the largest cargo aircraft in the world—has ever made a trans-Atlantic crossing.

## NEC COMMITTEE REPORT UPDATES

### Site Selection Committee

#### Bryan H. Corbett, A.A.E., Chairman

The NEC/AAAE Site Selection Committee is in the process of considering host airports/cities for the NEC Annual Conference for the years 2000 and 2001.

Airports wishing to host the conference should notify the NEC Site Selection Committee in writing by Jan. 10, 1998, at: Bryan H. Corbett, A.A.E., Chairman Site Selection NEC/AAAE, Massport Authority Operations Department, 600 Tower Road, Logan International Airport, East Boston, MA 02128, Phone: (617) 561-1917, Fax: (617) 561-1889.

Information packages will be sent to airports wishing to be considered. The Site Selection Committee will schedule a tour of each host candidate airport.

### 1997 NEC/AAAE Annual Conference

#### John Duval, Chairman

The **39th Annual NEC/AAAE Conference** held in Boston on Aug. 16-20 was the most well attended annual conference in chapter history. A total of 355 delegates, exhibitors, and spouses participated in an informative business program and entertaining social program. The hotel setting on the edge of Boston Harbor provided a scenic vista of the city and convenient water shuttle access to the downtown area. The weather cooperated for various outdoor activities, including a dinner cruise on the Spirit of Boston and the annual golf tournament. The business and social program activities was enhanced by the opportunity to see old friends and meet new ones. This conference will also be remembered as a historical event resulting from the chapter's election of **Barbara Patzner** as the first woman president of the association. Many thanks to our Sponsors and Airport Angels who provided the financial support to make this conference possible.

### ARFF School

#### John Duval, Chairman

The **Annual NEC/AAAE ARFF School** was held in Boston on October 19-23. Approximately 40 participants from around the country participated in either a basic or an advanced program. The highlight of the program was the live fire drills where attendees participated

in the extinguishing of major fires in and around a mockup DC-10 aircraft. SCBA exercises in a confined space designed around an aircraft interior were also available. Delegates also participated in the annual pilgrimage to the No Name restaurant on Boston's fish pier for the freshest seafood available. This conference, hosted by **Massport**, is sponsored through a joint agreement with **AAAE**, **NEC/AAAE** and the **FAA**.

## NEC GRANTS CAN BENEFIT YOU & YOUR AIRPORT!

In recent months, the Northeast Chapter's generous grant program allowed me, **Marc Champigny**, an operations coordinator at Morristown Municipal Airport (MMU), to attend the NEC Annual Conference in Boston and the F. Russell Hoyt National Airports Conference in Tampa. I do not have a travel budget, therefore, I would not have been able to attend either of the conferences if I did not receive these grants. Airport management at MMU encouraged me to apply for the grants so that I could get exposure to the aviation industry, at practically no cost to MMU.

The Northeast Chapter's Annual Conference in Boston was filled with many interesting topics. The Bell/Boeing 609 Civil Tiltrotor was the best hands down. MMU has a high volume of helicopter operations due to our close proximity to New York City. If this aircraft succeeds, it could impact the helicopter and turboprop markets. This program gave information to help airports prepare for the 609's arrival. Knowing landing and takeoff characteristics, time of aircraft certification and the new pilot ratings ahead of time will make it much easier when planning for the 609's arrival.

The F. Russell Hoyt National Airports Conference in Tampa was exciting to say the least. As a first-time attendee, I was introduced to an experienced airport executive through the conference's mentor program. This program provides newcomers with a mentor to exchange ideas and goals about the aviation industry. My mentor, Gary Rice, A.A.E., shared his many insights on airport privatization. Gary enlightened me on the FAA's pilot program for privatization of airports. MMU is operated by a private entity.

During both conferences, I met airport executives from airports similar to MMU and discussed common problems. Noise complaints seemed to be the most common problem. David Hilton, a staff scientist for Gulfstream Aerospace Corporation, designed a *Quiet Flying Program* for Gulfstream aircraft. The program consists of procedures for Gulfstream pilots to follow that could reduce aircraft noise by approximately 80 percent com-

pared with other procedures such as the FAA's AC 91-53. He also did a cost benefit analysis to show the pilots that the procedures were worth following. Fully endorsed by FAA, these procedures have gained credibility in the pilot community and may help reduce aircraft noise from your airport's surrounding communities.

To think that NEC grants sometimes go unused is hard to believe. In today's world of economic efficiencies, grants make perfect sense for airports to use as an added training budget resource. Conferences can only benefit those who attend them. Such informal gatherings in a relaxed atmosphere allow us to share information and help aviation become safer and move forward (upward). I encourage everyone eligible for these grants to apply.

*Marc C. Champigny  
Morristown, NJ*

*(Scholarship/grant applications are available on the chapter's web page at <http://www.airport.org/nec> or by contacting Scholarship Chair, Bill Smith at (215) 937-6971.*

## HAVE YOU HEARD THIS ONE?

Excerpted from the "Bombardier Aerospace Globe"

Number 4, August/September 1997, here are actual maintenance complaints submitted by United States Air Force pilots and the replies from the maintenance crews.

**Problem:** "Test flight OK, except autoland very rough."

**Solution:** "Autoland not installed on this aircraft."

**Problem:** "Something loose in cockpit."

**Solution:** "Something tightened in cockpit."

**Problem:** "Dead bugs on windshield."

**Solution:** "Live bugs on order."

**Problem:** "Autopilot in altitude hold mode produces a 200 fpm descent."

**Solution:** "Cannot reproduce problem on ground."

**Problem:** "IFF inoperative."

**Solution:** "IFF inoperative in OFF mode."

**Problem:** "Friction locks cause throttle levers to stick."

**Solution:** "That's what they're there for."

**Problem:** "Number three engine missing."

**Solution:** "Engine found on right wing after brief search."

THE NORTHEAST CHAPTER  
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